

BRD for
Module Name - Ticket CRM

Project Information

Client : Revalsys

Project : RevalERP

Module : Ticket CRM

Title of the BRD

Testing BRD

Purpose/Objective

For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order.

Impact Analysis - BRD

For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order..

Impact Analysis Details

UI

For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order.

DB

For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order..

Reports

For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order..

Impact Analysis - LLD - UI

NMs

Page Level Validation - UI

n

Business Logic



Business Logic

Reshipment Payment Type Logic:

- For Courier returned COD orders, the reshipment order should retain the original payment type (COD), not be marked as a "Replaced" (prepaid) order.

Courier Partner Communication:

- Update integration logic to ensure that during reshipment of COD orders, the collectible amount is sent to the courier partner via the same API.

System Flags or Indicators:

- Introduce a flag to identify reshipped COD orders and differentiate them from original shipments and prepaid replacements.

User Interface and OMS Display:

- Clearly show the correct payment mode on the reshipment screen in the OMS to avoid manual confusion by warehouse staff.

Payment Reconciliation:

- Ensure reshipped COD orders are included in COD reconciliation reports for finance tracking and settlement.

Validation Rules:

Prevent the system from auto-converting reshipped COD orders to "Replaced" unless explicitly changed by an authorized user (e.g., in case of genuine replacements where payment is waived).

Screen Name : Screen One

S.No	Field Name	Mandatory	Input Type
1	Email	Yes	text
<p>Acceptance Criteria Email id / Company Email</p> <p>Specific Acceptance Criteria -This field cannot be left empty. - Invalid email format. Please enter a valid email address. - Email address must contain an '@' symbol.</p> <p>Regex (Format) m</p> <p>Custom Logic n</p> <p>Validation n</p> <p>Error Message n</p> <p>Max Length m</p> <p>Screen Comment Write overall comments related to your screen elements.</p>			

S.No	Field Name	Mandatory	Input Type
2	Mobile	Yes	text
<p>Acceptance Criteria Mobile no</p> <p>Specific Acceptance Criteria Starts with 6 7 8 9 and 10 digits only</p>			



Regex (Format)

n

Custom Logic

n

Validation

n

Error Message

n

Max Length

n

Screen Comment

Write overall comments related to your screen elements.

Screen Name : Screen Two

S.No	Field Name	Mandatory	Input Type
1	First Name	Yes	text
<p>Acceptance Criteria First name</p> <p>Specific Acceptance Criteria - This field cannot be left empty. - Invalid username. - Please enter a valid name.</p> <p>Regex (Format) n</p> <p>Custom Logic n</p> <p>Validation n</p> <p>Error Message n</p> <p>Max Length NA</p> <p>Screen Comment</p>			



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Tech Details / Code Standards & Conventions

Development Language	Frame Work	Version
SQL	Dot Net(.net)	2019

Coding Standards

Architecture

Method Details

Si. No	Method Name	Purpose	Parameter
1	n	n	n
Pseudocode			
n			

API URL

nn

HTTP Method

POST

Request Body

n

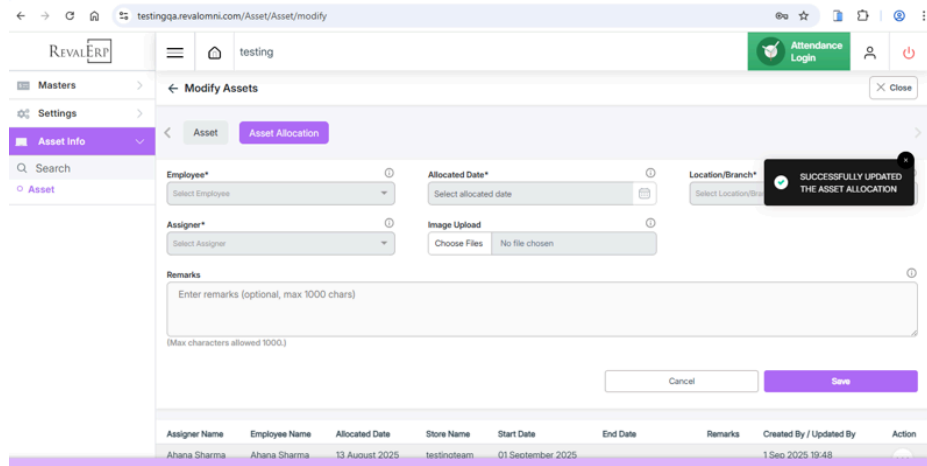


Response Body

n

Post Development Uploads

successmessage.png



Post Development Review Details

Associate Task: New test for post dev review section

Type	Comments
Issue	<p>New Review Comments</p> <p>Reviewed By: Akhil N Reviewed Date: 03 September 2025 11:20 AM</p>

Comments

n